

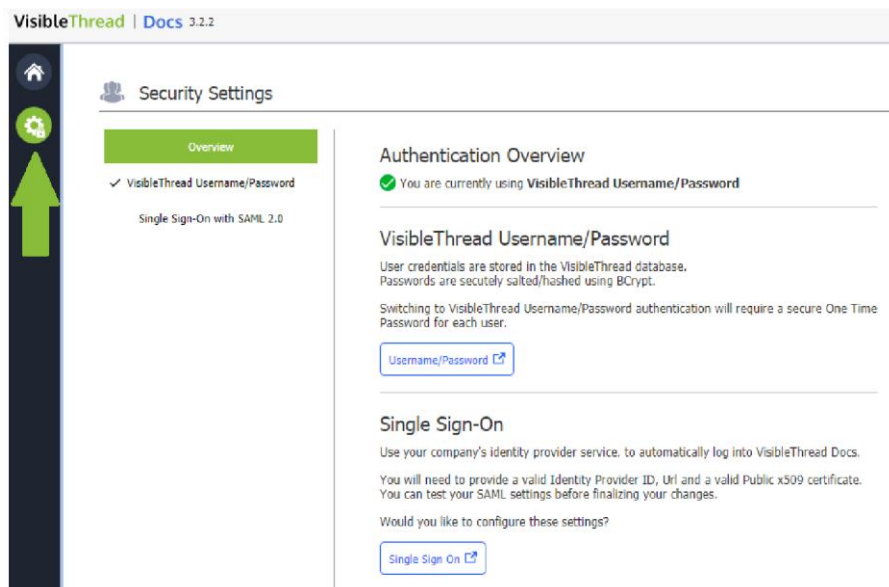
Successful VT Docs 3.3 Upgrade User Checklist.

- Can you log in?
- Can you upload a document?
- Can you export?
- Is the version number on the login screen reflective of the current upgrade? The login screen should display version 3.3
- Can you access the new SSO feature? To see if this feature is available go to <https://yourdomain/sandboxAdmin> default credentials for this area are:

Username: visiblethread

Password: password

After logging into the sandboxAdmin area you should see a “security settings” area. Click in here to view the new SSO feature.



If the above functional tests work and new feature is available this would indicate the upgrade was successful.

Should you find an issue please contact the I.T admin for VisibleThread and request they send the following logs to the VisibleThread Support team.

upgradelog.txt, this log file is located on the VisibleThread Server at:

/home/visiblethread/VisibleThreadTools/upgrades/upgradelog.txt

catalina.out, this log file is located on the VisibleThread Server at:

/home/visiblethread/tomcat/logs/catalina.out

The above logs should be sent to support@visiblethread.com